

# R5 Complaint Tracking Form

To record a complaint, fill in all applicable fields below - including follow-up information. If you wish to forward to another person for follow-up, click on one of the forward buttons. Otherwise, click on the Save Complaint Only button.

To populate the Person Taking Complaint and Follow-Up Person - EPA fields, click on the book icon next to the field and choose the name from the directory (or enter the last name, first name directly in the field).

## General Information

Complaint Open/Closed	Closed	Source of Complaint	Phone Call
Person Taking/Recording Complaint	Wagner, Anna	Complaint Date	8/23/2018
Nature of Complaint: (Choose one or more)	<input checked="" type="checkbox"/> Air Quality/Indoor Air		

## Complainant Information

Complainant Name	Non-responsive	Does complainant wish to be anonymous?	<input type="checkbox"/> Yes
Complainant Address		Complainant City	Chicago
Complainant State:	IL	Complainant Zip Code	
Complainant Phone		Complainant Email Address	

## Information Regarding Company/Person Complained About

Company or Person Named in Complaint	MAT Asphalt		
Company/Person Address			
Company/ Person City	Chicago	Company/Person State	IL
Company/ Person Zip Code			
Company/ Person Phone		Company/Person Email Address	

### Details of Complaint

**From:** Wagner, Anna [mailto:wagner.anna@epa.gov]  
**Sent:** Thursday, August 23, 2018 5:12 PM  
**To:** McQuillen, Deirdre <Deirdre.McQuillen@Illinois.gov>  
**Cc:** Cain, Alexis <cain.alexis@epa.gov>  
**Subject:** [External] Mat Asphalt

I'm resending, I don't think you were able to open my last email.

**Non-responsive** or **Non-responsive** called last week and ton 8/21 to complain about odor from Mat Asphalt. On 8/21 she said the odor was in the am and it made her throat itch. Noted there wasn't any wind and the sky wasn't cloudy.

**Non-responsive**

**Non-responsive** 

You may have already been in contact with this complainant, but if not, please reach out to her.

### Save or Forward

#### Follow-Up Persons - EPA

Wagner, Anna

#### Follow-Up Division(s):

Enter EPA names to the right and click on button to forward.

☒ ARD

#### Follow-Up Persons - Outside EPA

Enter email addresses to the right, separated by semicolons, and click on button to forward.

### Response Information

#### Details of Response

Date Most Current Action Taken

8/23/2018

### Attachments

Attachments

Record Information

Forwarding History	FIELD TO BE CREATED HERE.
Follow-Up Person (old field from pre-Nov 2018)	
One	

